



Customer Profile

Bon Secours sees dramatic savings with Infor solutions.



Facts at a glance

Solution: Healthcare

Products: Infor™ Lawson Financial Management, Infor Lawson Supply Chain Management, Infor Enwisen Human Resource Management, Infor Cloverleaf Integration Suite

Industry: Healthcare/Hospitals and Health Systems

Country: USA

“Cultivating this relationship with Infor over the last 10 years has enabled Bon Secours to achieve dramatic savings through process redesign and refinement.”

—Scot Thornton Director of ERP Applications and Support Bon Secours Health System

About the organization

Headquartered in Marriottsville, Maryland, Bon Secours Health System is a \$3.3 billion not-for-profit Catholic health system sponsored by Bon Secours Ministries. The system owns, manages, or joint ventures 19 acute-care hospitals, 1 psychiatric hospital, 5 nursing care facilities, 4 assisted living facilities, and 14 home care and hospice services. More than 22,000 Bon Secours employees help people in 6 states, primarily on the East Coast. To learn more, visit www.bshsi.com.

Challenges

- Eliminate spreadsheets and manual roll-ups in financial reporting.
- Consolidate financials across the organization.
- Complete month-end close and generate reports faster.
- Replace hand-held requisition system.
- Consolidate payroll across the organization.
- Improve candidate tracking.

Benefits

- Automated 90% of reporting.
- Reduced charts of accounts from 35 to 1 and vendor masters from 14 to 1.
- Generated 1 item master with 65,000 items.
- Cut time for month-end close in half—from 12 days to 6.
- Reduced production time for month-end reporting from 60+ days to 1 business week.
- Integrated Infor with PAR Excellence POU product and eliminated hand-held requisition system.
- Moved from 10 HR and payroll systems to 1.
- Consolidated candidate information into one record for automated tracking by recruiters.

“Without Infor, we would be unable to deliver lifesaving patient care supplies and liberate employees to fulfill their potential.”

—Scot Thornton,
Bon Secours Health System

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